

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: Hard copy sent Express Post | RE: Your complaint about the Ben Fordham Breakfast Show broadcast by 2GB Sydney on 10 July 2024 [SEC=OFFICIAL]
Date: Monday, 8 December 2025 12:25:37 PM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)

OFFICIAL

For information, [REDACTED] has also sent a hard copy of this email to the Office of the Chair, received via express post this morning.

OFFICIAL

From: [REDACTED]
Sent: Wednesday, 3 December 2025 1:40 PM
To: [REDACTED]
Cc: [REDACTED]
[REDACTED]
[REDACTED]
Subject: FW: Your complaint about the Ben Fordham Breakfast Show broadcast by 2GB Sydney on 10 July 2024 [SEC=OFFICIAL]

OFFICIAL

Dear Broadcasting team
For consideration and a direct response from the line area.
Thanks
[REDACTED]

OFFICIAL

From: [REDACTED]
Sent: Wednesday, 3 December 2025 12:17 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Your complaint about the Ben Fordham Breakfast Show broadcast by 2GB Sydney on 10 July 2024 [SEC=OFFICIAL]

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Ms Nerida O'Loughlin PSM
Chair and Head
Australian Communications and Media Authority



Dear Ms O'Loughlin

I refer to your letter of 18 November 2025 advising me that the ACMA has dismissed my complaint against Ben Fordham, 2GM and Nine, in respect of a broadcast by Ben Fordham on 10 July 2024 when he made false and misleading statements about the Milsons Point community and in particular, Ms Joan Street.

I am not satisfied with ACMA's management of this complaint nor the outcome.

I have been in contact with the Commonwealth Ombudsman's office. They have advised me to attempt to resolve my dissatisfaction with ACMA prior to their involvement and granting me a meeting in their Castlereagh Street offices. I have been advised as follows:

1/ ACMA has an obligation to advise me of your internal complaints handling process. Kindly advise details.

2/ ACMA has a responsibility to give an explanation for the decision to apparently disregard the huge amount of evidence supplied to ACMA which would suggest Ben Fordham knew the Milsons Point community including Ms Street, fully supported the construction of a bicycle ramp at Bradfield Park but regardless, made derogatory and untrue comments about the residents and Ms Street. He made no attempt to confirm details prior to the broadcast.

I intend to lodge a Government Information (Public Access) application with the ACMA to cover all discussions and communications with all parties in respect of this complaint. Please advise to whom a GIPA application should be addressed.

On 31 October 2025, I rang your Sydney Office to ask for

confirmation that ACMA had received all six attachments to my email of 7 September 2025 as I had encountered difficulties in sending such a large document. ACMA had acknowledged receipt of the email in a voice message, but not acknowledge receipt of all six attachments as I had requested. I spoke to [REDACTED] who exhibited some hostility towards me by advising I “already had a call from ACMA today” and hung up. I therefore request another ACMA officer be appointed to handle this matter from now on. Please confirm.

Your letter of 18 November 2025 states that ACMA will publishes the outcome of my complaint on your website. I have searched the ACMA website but unable to locate any reference to my complaint. Please provide full details of the publication.

Thank you.

[REDACTED]
[REDACTED]
[REDACTED]
Copy to [REDACTED]

OFFICIAL

From: [REDACTED]
Sent: Tuesday, 18 November 2025 9:31 AM
To: [REDACTED]
Subject: RE: Your complaint about the Ben Fordham Breakfast Show broadcast by 2GB Sydney on 10 July 2024 [SEC=OFFICIAL]

OFFICIAL

ACMA reference: BM-15558

Dear [REDACTED],

RE: Your complaint about the *Ben Fordham Breakfast Show* broadcast by 2GB Sydney on 10 July 2024

I am writing to respond to your complaint about the compliance of the above broadcast with the Commercial Radio Code of Practice 2017 (the Code).

I understand your concerns relate to comments made by Ben Fordham about the Milsons Point Community Group and its members. I note your advice that you did not

hear the broadcast but were advised of the contents.

We appreciate that this matter is of concern to you and thank you for your patience while we assessed your complaint.

When we receive a complaint about a broadcast, we weight up a number of factors to help us decide whether to investigate further. These include the specifics and merits of the matter, the nature and seriousness of the issue, the matter's potential to affect the community, and its priority in relation to other matters.

We have assessed your complaint under clauses 2.2, 3.2.1 and 3.9 of the Code.

Clause 2.2 of the Code states 'Program content must not offend generally accepted standards of decency (for example, through the use of unjustified language), having regard to the demographic characteristics of the audience of the relevant program.' This is a subjective standard that requires a high threshold.

Clause 3.2.1 of the Code states 'In broadcasting Current Affairs Programs, a Licensee must use reasonable efforts to ensure that factual material is reasonably supportable as being accurate.'

Clause 3.9 of the Code states 'Current Affairs programs are not required to be impartial and may take a particular stance on issues. However, a licensee must provide reasonable opportunities for significant alternative viewpoints to be presented when dealing with controversial issues of public importance, while the issue has immediate relevance to the community.'

Nothing in section 3 of the Code obliges the licensee to allocate equal time to different points of view, nor to include every aspect of a person's point of view, nor does it preclude a critical examination of, or comment on, a controversial issue as part of a fair report on a matter of public interest.

Based on the information provided, the broadcast is unlikely to breach the Code as:

- The comments were brief in the context of the 3.5 hour program and were not material to the rest of the broadcast
- The comments do not reach the high threshold for offending generally accepted standards of decency with regard to the demographic characteristics of the audience
- The Milsons Point Community Group's opposition to the proposed development is in the public domain
- The licensee is not obligated to include all viewpoints in a broadcast, and review of the extensive correspondence provided indicates that the licensee conscientiously and thoroughly engaged with you about your concerns.

Therefore, having carefully reviewed your complaint, the licensee's response, the relevant rules in the Code, and considering the relevant public interest considerations, we have decided to take no further action.

We have logged your complaint in our database to help us identify potential recurring or systemic issues with legislation, codes of practice and standards. We will publish the outcome of this complaint on our [outcomes of our complaint assessments](#) webpage.

As advised in our email of 5 November in response to your questions regarding mediation between the parties, the ACMA does not have a dispute resolution function. You can find out more about our approach to broadcast investigations on the [ACMA website](#).

If you have concerns about the way we have handled this matter, you can contact the [Office of the Commonwealth Ombudsman](#) or seek independent advice.

Thank you for bringing this matter to our attention.

Kind regards,

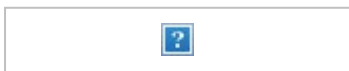


Content Investigations Section

Australian Communications and Media Authority

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